

# Service Design Support - service blueprint - November 2018

**Who is this document for?**  
People who need to understand how GDS service design support operates.

**What is this document for?**  
To show how we work with our users, service designers and referrers to deliver support. It shows how our service relies on referrers to identify those who most need our help. It shows how support is given from the outset, and only grows into regular support if there is a strong case for doing so.

